

# Cellular E911

Cell (wireless) E911 delivers your cell phone number and emergency 911 call to the closest dispatch center. While the network is an improvement, the caller still needs to have an understanding of their location. Maintaining an awareness of one's location will help emergency responders arrive more quickly. Some cell phones are Phase II compatible which means that when a 911 call is placed; your cell phone number and your location information are delivered to the dispatch center. Please verify with your service provider on whether or not your phone is capable of this function.

Every cell phone user has an important responsibility that accompanies the benefits of using a wireless phone. When driving a vehicle, driving is your first responsibility. A cell phone can be an invaluable tool, but good judgment must be exercised at all times while driving.

**Driving and using your cell phone is not recommended**, but in the event you feel it cannot be avoided, the following are some safety tips to follow:

- Get to know your cell phone and it's features such as speed dial, and voicemail
- Use a hands-free device
- Position your cell phone within easy reach
- Suspend conversations during hazardous driving conditions or in heavy traffic
- Don't take notes or look up phone numbers while driving
- Place calls when parked or before pulling into traffic
- Do not engage in stressful or emotional conversations or activities that may be distracting

**Please remember to always give the dispatcher your name, cell phone number you're calling from, your location, and what your problem or situation is. Be calm, speak clearly and remain on the line to answer all dispatch questions as best as you can.**